

## Instructions for Activating an External Music On Hold (MOH) Device – AT&T SynJ® Phone

From the base phone:

- Ensure the music on hold device is connected to the base phone via the Headset/AUX in jack (note: by connecting the external music on hold device, you cannot use a headset with this phone)
- Press the Menu/Enter button & scroll to “Base setup” & press Enter
- Scroll to “Music On hold” & press Enter
- Scroll to “MOH Source” & press Enter
- Select “Aux In Device” & press Enter
  - You will see a message “Device connected to the headset jack will be used for MOH”
- Scroll to “MOH on/off” & press Enter
- Select “On” & press Enter to save the settings
  - You will see a message “Device connected to the headset jack will be used for MOH”
- Scroll to “Review MOH” & press Enter
- Scroll to “Aux In Device” & press Enter
- Exit when you are done reviewing the audio

Please note: audio volume is adjusting via the external MOH device, not via the base phone.

If you have any questions or issues, please contact us at 866-359-4653 or [info@telephoneonhold.com](mailto:info@telephoneonhold.com).



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