



"Telecommunication Products to solve Telecommunication Problems"

3D PAD Version

CK-1A4

Promotion-On-Hold Module

For the AT&T 1040, 1070, and 1080 series of Phones

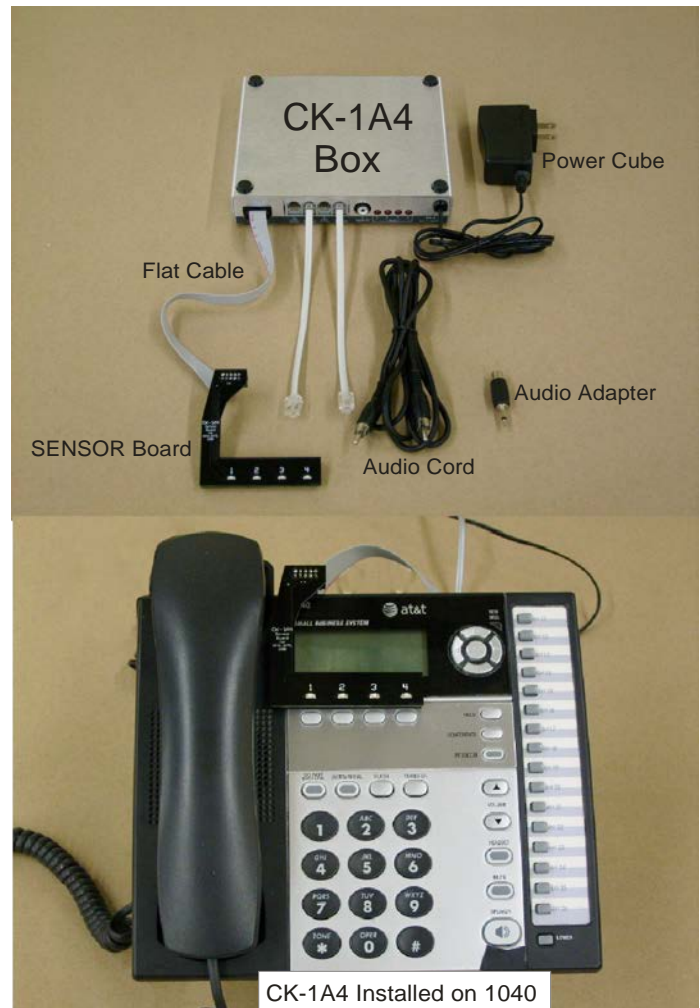
6/12/14 V4 S/N B407000 and above

Introduction

Thank you for purchasing the Skutch CK-1A4 Promotion-On-Hold Module for the AT&T 1040, 1070, and 1080 four-line phone system. This unit **ONLY** works with these 3 phone models. The CK-1A4 is a true plug and play device. This unit requires an external music on hold source to provide the music on hold audio. When a call is placed ON HOLD from any of the phones, the ON HOLD caller will hear the music on hold audio. When the line is re-answered, the music on hold audio automatically stops. It's that simple!

Installation

The SENSOR Board **MUST** be stuck to the phone or this unit will not function. The Sensor Board has a plastic PAD that has been custom made to fit the contour of the telephone. This makes it very easy to align the sensor board. The Sensor Board should almost snap in to place and fit snugly. We have supplied extra adhesive strips in case they are needed.



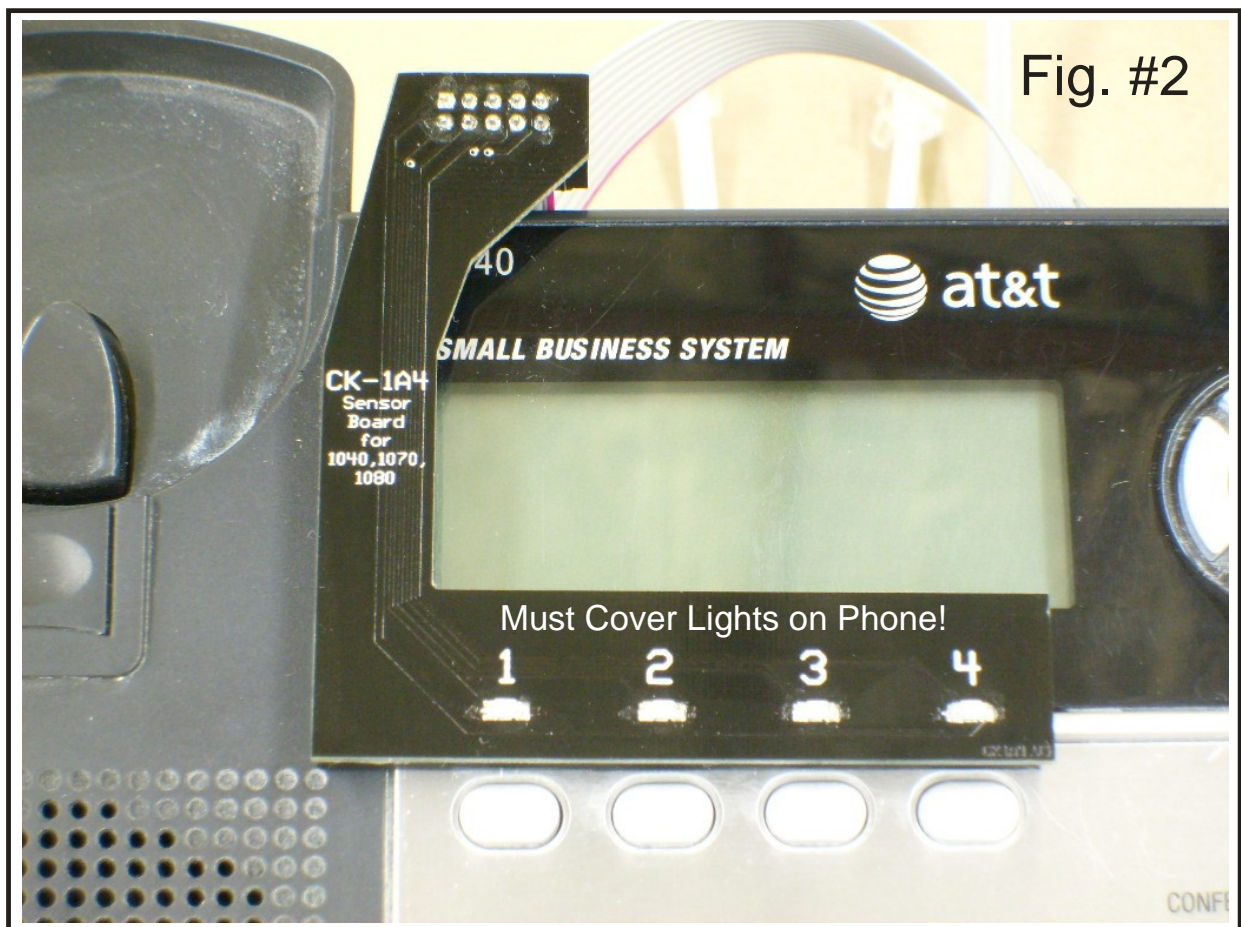
Telephone  OnHold.com
1-866-359-4653

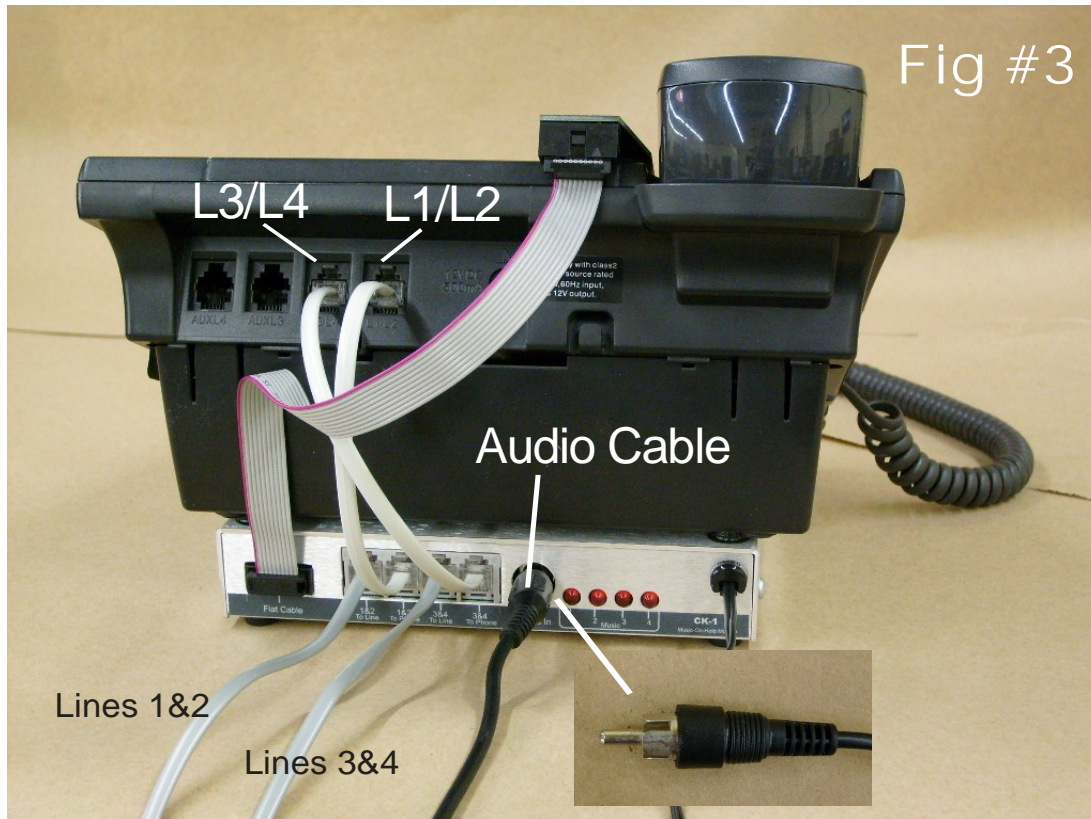
Music On Hold, Messages On Hold & Commercials On Hold by TelephoneOnHold.com

1- Position the CK-1A4 box under the telephone with the jacks facing towards the back of the phone. (See Fig. 3).

2- Make sure that the surface on the telephone is clean and free of dust and/or oil.

3- Peel the two paper protectors off back side of the "SENSOR BOARD". Align the SENSOR Board as shown in Fig. 2. Note that the SENSOR Board will almost click into place because it has been designed to fit the contour on the phone. Make sure that the SENSOR Board fits flush against the phone, and press down on it to secure it. The SENSOR Board should be completely covering the Line lights on the phone.





4- Connect the short modular cord from [1&2 to Phone] on the CK-1 to the [L1/L2] jack on the Phone.

5- Connect the short modular cord from [3&4 to Phone] on the CK-1 to [L3/L4] jack on the Phone.

6- Connect the audio cord from the AUDIO IN jack on the back of the CK-1 box, to your music on hold audio source. If your music on hold audio source has a 1/8" phone jack, use the audio adapter on the end of the cable. Do NOT use the Audio Adapter on the end that connects to the CK1A4 box.

7- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 to Line] on CK-1.

8- Connect a MOD cord from Telephone Wall Jack 3&4 to [3&4 to Line] on CK-1.

9- Connect the POWER CUBE from the CK-1 box to 115VAC power.

Testing the System:

1- Pickup line 1 on your telephone. The line one GREEN LED on the SENSOR BOARD should light up.

2- Repeat this test for lines 2-4. If all lines light up when picked up, the CK-1 is working properly. If the lights on the SENSOR BOARD do not light up, then

a) Make sure that the CK-1 and Phone is connected to power.

b) Make sure that the SENSOR BOARD is aligned as shown in (Fig 2).

I hear Music when I pick up the phone

It is normal to hear a burst of music when a call is picked up from a HOLD condition. The maximum length of the burst should be under 1 second. This is normal and is due to the communication structure of this family of phones.

Lights on CK-1 Box.

When you place a line on HOLD, the corresponding LED on the rear of the CK-1A4 box lights up to confirm the music on hold condition. During testing, make sure that the GREEN light on the SENSOR Board is on steady for 3 seconds before placing the line ON HOLD.

Using Other Phones with the 1040, 1070, and 1080 Phones

These AT&T phones are "Non-Friendly" to foreign phones and should NOT be used with any other model of phone, including other AT&T models. If you place a 1040 on hold, the hold condition cannot be cleared by any other model of phone. The CK-1A4 will ONLY provide music on hold audio when a call is placed ON HOLD from ONLY the AT&T 1040, 1070, or 1080 phones.

Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

• ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN NO EVENT SHALL SKUTCH ELECTRONICS BE LIABLE FOR LOSS OF PROFITS OR BENEFITS, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY OR OTHERWISE.