Instructions for Activating an External Music On Hold (MOH) Device – vetch CM18445 phone

Before setting the Music On Hold (MOH) audio source via the base phone, be sure to connect the external MOH device to the phone system using the cable provided with your phone system. (2.5mm jack on the phone side, 3.5mm on the MOH device).

From the base phone:
(You cannot make any changes to the settings of M.O.H. source while a call is currently on hold. The screen displays M.O.H. currently in use. Please try again later.)

- When the console is idle, press MENU/SELECT
- Press or to scroll to Music on hold. Press MENU/SELECT or /SKIP
- Press or to scroll to M.O.H. source, then press MENU/SELECT or /SKIP
- The default music or tone plays while you press or to highlight a music on hold source.
- Press MENU/SELECT or /SKIP to select a highlighted M.O.H. source and return to the previous menu.

If you select Aux. in device but no audio device is connected to the MUSIC ON HOLD jack, the screen displays "No device is connected to the M.O.H. jack at console. Connect an audio device to the MUSIC ON HOLD jack, then choose Aux. in device again".

Please note: audio volume is adjusting via the external MOH device, not via the base phone.

If you have any questions or issues, please contact us at 866-359-4653 or info@telephoneonhold.com.

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