PD-USB50
USB Drive-Based Music On Hold System

Setup:

- Use 64kbps or greater stereo or dual channel mono mp3 files for best music on hold audio quality.
- Mounting the unit: Wall mounting, mount the music on hold device to a clean, dry surface using the screws supplied with your player. Shelf mounting, apply the non-marring feet to the bottom of the player.
- Using the supplied audio cable, connect the audio output on the music on hold player to the music-on-hold jack located on the key service unit.
- Connect the AC wall transformer to the power jack on the music on hold player and plug the transformer into the wall outlet.
- Insert USB drive into the front of the PD-USB50
- The music on hold audio will start playing within 10 seconds. The music on hold audio may be previewed by turning the speaker on. Always turn the speaker off for normal operation.
- Use the volume control on the PD-USB50 to adjust the music on hold volume to the desired level.

Loading a new message:

- Remove the USB drive from the music on hold player and insert it into the USB port of the computer containing the music on hold messages to be transferred.
- Wait for the computer to recognize the USB drive as a storage device (up to 30 seconds).
- Double-click the icon for the USB drive to display its contents.
- Delete any unwanted music on hold messages on the USB drive by dragging them to the trash and choosing “empty trash”.
- Drag and drop (or copy and paste) any new music on hold messages to the main directory of the USB drive. Eject the USB drive from your computer and return it to the music on hold device. After inserting the drive into the player, the new music on hold messages will start playing within 10 seconds.

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PD-USB50 Troubleshooting Guide

No power:

- Check AC outlet (wall plug) for power.
- Is wall plug operated by a switch?
- Check power pack for DC voltage.

Audio is distorted:

- Adjust volume on back of music on hold player.

Audio will not play:

- Make sure music on hold audio files are mp3:
- Status light on front of unit should be solid red.
- Make sure music on hold audio files are not in a folder on USB drive
- Adjust volume control on back of player

Intermittent audio:

- Make sure audio cable connections are secure
- Possible defective USB drive.

Status light flashing red:

- No music on hold audio files are on USB drive.
- Make sure USB drive is inserted correctly into player.