

## ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of original invoice. Within this period, we will repair the PRODUCT without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the product has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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**SKUTCH** 

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"Telecommunication Products to solve Telecommunication Problems"

# BA-704

## STAR Tone Activated Promotion-On-Hold Adapter (Four Line)

Version 4.70  
S/N A3020001 and Up



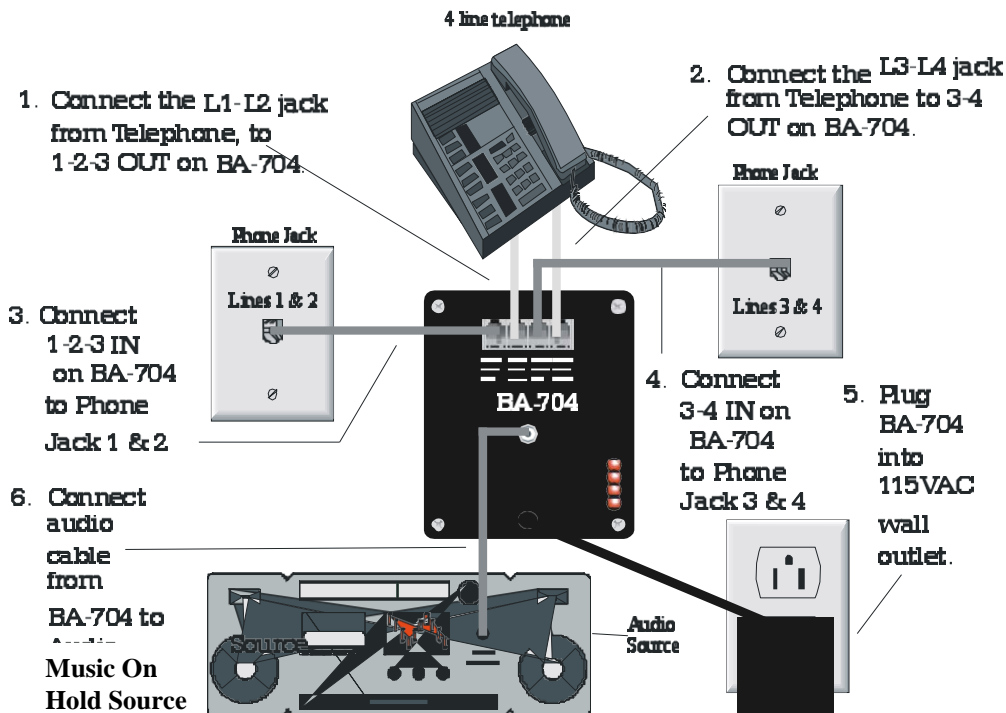
Telephone  Hold.com  
1-866-359-4653

Music On Hold, Message On Hold & Commercials On Hold by TelephoneOnHold.com

## Introduction

Thank you for purchasing the Skutch BA-704 Promotion-On-Hold Module. This unit allows all phones connected to your phone lines to provide music on hold to your customers. The BA-704 can be installed on any telephone you wish. Once installed, all phones can access the BA-704 unit. To place a call on hold, simply press the **STAR Touch Tone** button on your telephone, then press the **HOLD** button on the telephone. The call on hold can be answered at any phone. Pick up the line and press the **STAR Touch Tone** button to disable the music. The BA-704 is simple to use and is compatible with almost every make and model of telephone. The BA-1 is no longer supported by this unit.

## Installation



## Operation

**To place a call on-hold**-Simply press the **STAR Touch Tone** button on your telephone, then press the **HOLD** button on the telephone.

**To release the hold condition**- Pick up any phone that is connected to that line, and press the **STAR Touch Tone** button on the telephone.

### Using STAR for other functions (voice mail).

If you need the *Star* button for other telephone functions, simply hold down the *Star* key for 3 full seconds and the BA-704 will not activate.

## Lights on the BA-704

**STEADY ON**- Indicates that the music on hold is connected to the telephone line.

**POWER UP**- On initial power up, all four lights will flash for approximately three seconds.

## Tech Support (916) 786-6186

If you are unable to get your BA-704 operational, feel free to call for technical support. Technical support is available from 7:30 AM to 4:30 PM Pacific Time, Monday – Friday.

### Setup Codes:

- ####1 = Star to Activate
- ####2 = Pound to Activate
- ####3 = TT Short Detect-74ms \*
- ####4 = TT Long Detect -150ms
- ####5 = NORMAL Mode
- ####6 = Star HOLD Mode \*
- ####7 = TT Very Short 63ms
- ####8 = MUTE ON
- ####9 = N/A
- ####0 = MUTE OFF \*

Audio pulsates 3 times as confirmation. \*=Factory Settings

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