

"Telecommunication Products to solve Telecommunication Problems"

V2.00

# **CK-1A3**

#### Promotion-On-Hold Adapter (For AT&T EP5962) 9/29/07

#### Introduction

Thank you for purchasing the Skutch CK-1A3 Promotion-On-Hold Adapter for the AT&T EP5962 two-line cordless phone system. The CK-1A3 is a true plug and play device. The unit does not require any "Learning" to operate. When a call is placed ON HOLD from the base set, or any one of the cordless phones, the caller will hear the Telephone On Hold music on hold audio. When the line is re-answered, the music on hold audio automatically stops. It's that simple!



## **Installation** (Single Mod Cord)

1- Turn the phone upside down and connect the short modular cable from the CK-1A3 box to the AT&T EP5962 telephone jack that is labeled "LINE 1/ L1+L2". (See Fig. 1).



- 2- Set the phone on the CK-1A3 box as shown in Figure #2.
- 3- Connect the audio cord from your Telephone On Hold music on hold audio source, to the AUDIO IN jack on the back of the CK-1 box. For DIGITAL units use the cable that comes with the player, not ours.
- 4- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 Line on CK-1A3].



5- Peel off the protector papers from the bottom of the sensor board, and carefully place it OVER the LINE buttons on the phone set as shown in Fig. #4 & Fig. #5. Center the WHITE LINES on the sensor board, over the 1 & 2 buttons on the phone. The SENSOR BOARD MUST be attached to the phone for proper operation.



Fig. 4



Fig. 5

6- Connect the POWER CUBE from the CK-1 box to 115VAC power. That's it!



#### **Installation** (Two Mod Cords)

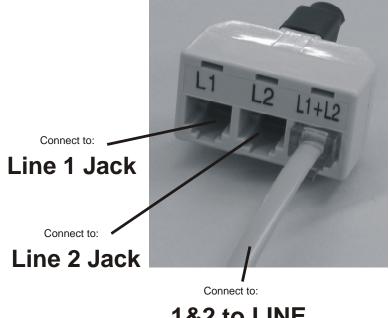
If your phone is installed with two telephone cords, one for line 1 and another for line 2, then you will have to use the enclosed adapter to convert the two separate cords to a single double line cord. Once this is done you can follow the Installation (Single Mod Cord)

instructions.

### **Testing the System:**

1- Pickup line 1 on your telephone. The No."1" LED on the CK-1A3 Sensor Board should light up. Hang up.

- 2- Repeat this test for line 2. If both lines light up when picked up, the CK-1A3 is working properly. If either light does not light up, then
- a) Make sure that the CK-1A3 and Telephone is connected to power.
- b) Make sure that the SENSOR BOARD is aligned properly.



#### 1&2 to LINE

## **Lights on CK-1 Box.**

When you place a line on HOLD, the corresponding LED on the rear of the CK-1A3 box lights up to confirm the music on hold condition.

#### **Using Other models of telephones**

The CK-1A3 will ONLY provide music on hold audio when a call is placed ON HOLD from the AT&T EP5962 base or any of its cordless telephones. Other models of telephones can be used with the AT&T EP5962, but the music on hold audio will not be played to calls placed ON HOLD from these telephones.

## Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.



# ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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