



"Telecommunication Products to solve Telecommunication Problems"

CK-1A6 Promotion-On-Hold Module

**For the AT&T phone models:
SB67118, SB67138, SB67158**

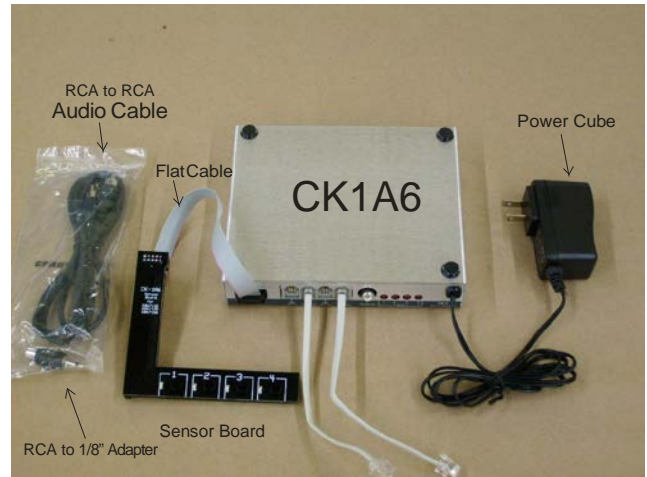
3/7/14 (3D PAD)

Introduction

Thank you for purchasing the Skutch CK-1A6 Promotion-On-Hold Module for the AT&T SB67118, 138, 158 four-line cordless phone systems. This unit **ONLY** works with these phone models. The CK-1A6 is a true plug and play device. This unit requires an external Telephone On Hold music on hold source to provide the music on hold audio. When a call is placed **ON HOLD** or **TRANSFERRED** to another phone, from the base or any cordless phone, the **ON HOLD** caller will hear the Telephone On Hold music on hold audio. When the line is re-answered, the audio automatically stops. It's that simple!

Installation

- 1- Position the CK-1A6 box under the base telephone with the jacks facing towards the back of the phone. (See Fig. 3).
- 2- The **SENSOR** Board **MUST** be stuck to the phone or this unit will not function.
- 3- Make sure that the surface on the telephone is clean and free of dust and/or oil.
- 4- Peel the paper protectors off back side of the "**SENSOR BOARD**" and attach it to the phone as shown in Fig. 2. Note that the **SENSOR** Board **MUST** cover the Line buttons on the phone and must fit flush against the phone. The Sensor Board has been designed to fit the contour of the phone, so no alignment is needed. Press down firmly to adhere to the phone.

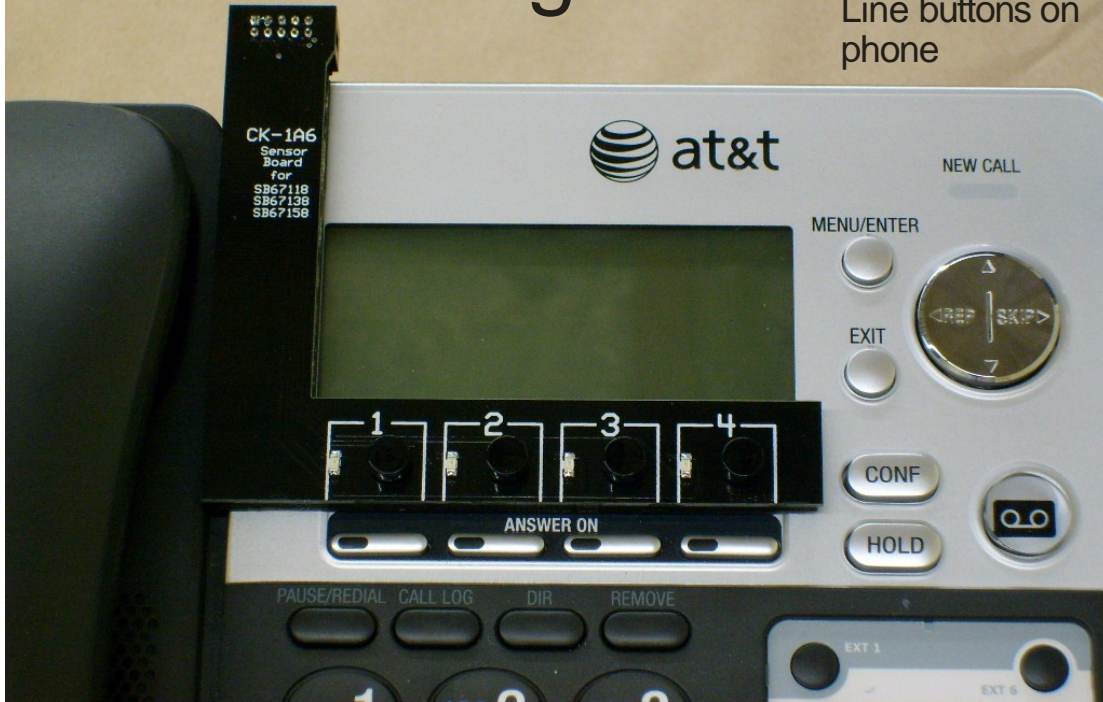


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Music On Hold, Messages On Hold, Commercials On Hold by TelephoneOnHold.com

Fig #2

Sensor Board
MUST covers
Line buttons on
phone

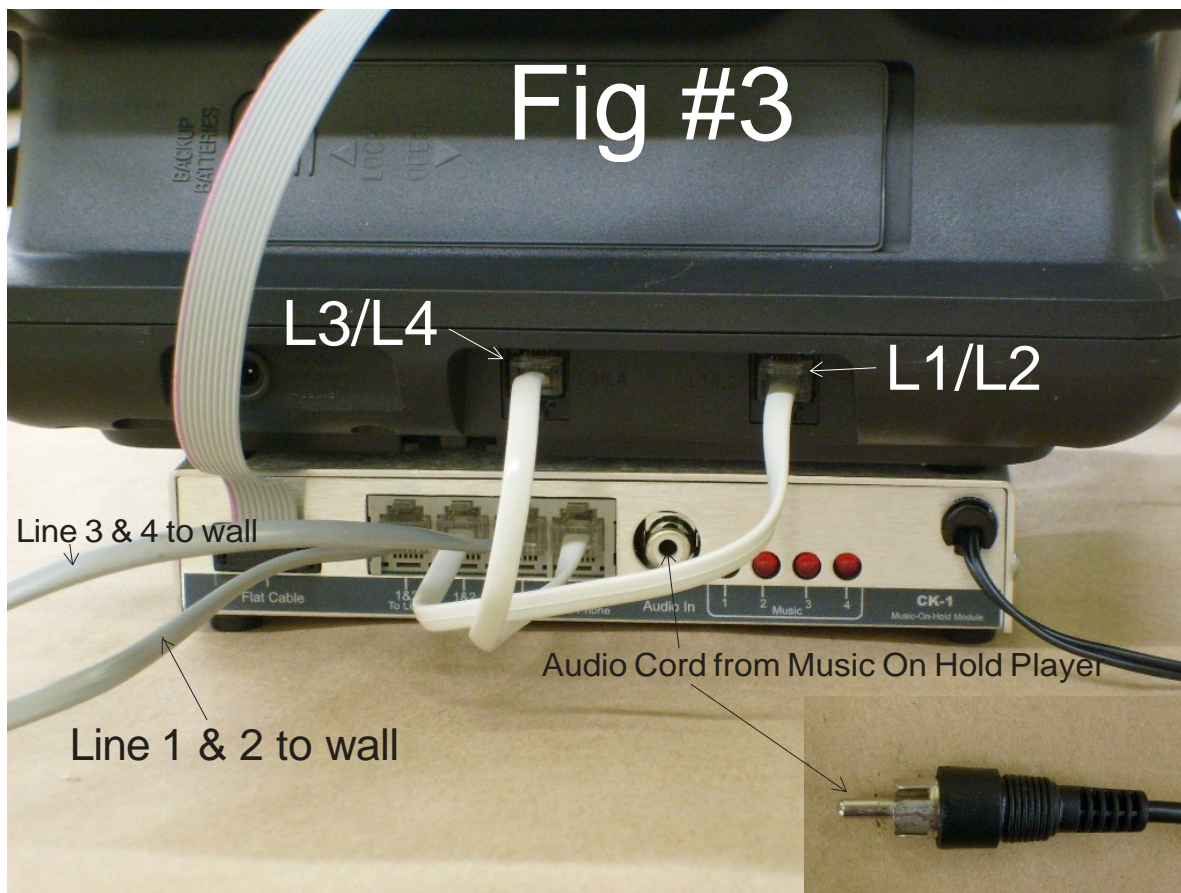


Before



After





- 4- Connect the short modular cord from [1&2 to Phone] on the CK-1 to the [L1/L2] jack on the Phone.
- 5- Connect the short modular cord from [3&4 to Phone] on the CK-1 to [L3/L4] jack on the Phone.
- 6- Connect the audio cord included with your Telephone On Hold music on hold player from the player to the AUDIO IN jack on the back of the CK-1 box.
- 7- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 to Line] on CK-1. 8- Connect a MOD cord from Telephone Wall Jack 3&4 to [3&4 to Line] on CK-1. 9- Connect the POWER CUBE from the CK-1 box to 115VAC power.

Disabling Internal Music On Hold SB67118

- 1- Press "MENU/ENTER" button.
- 2- Press down arrow repeatedly until arrow points at "Base Setup", then Press "MENU/ENTER"
- 3- Press down arrow repeatedly until arrow points at "Music On Hold", then Press MENU/ENTER.
- 4- Press "MENU/ENTER" then press DOWN ARROW. Display should read "Off" 5- Press "MENU/ENTER" then "EXIT".

Testing the System:

1- Pickup line 1 on your telephone. The line one Green LED on the SENSOR BOARD should light up.

2- Repeat this test for lines 2-4. If all lines light up when picked up, the CK-1 is working properly. If the lights on the SENSOR BOARD do not light up, then

- a) Make sure that the CK-1 and Phone is connected to power.
- b) Make sure that the SENSOR BOARD is aligned properly. (Fig 2)

I hear Music when I pick up the phone

It is normal to hear a burst of music when a call is picked up from a HOLD condition. The maximum length of the burst should be under 1 second. This is normal and is due to the communication structure of this family of phones.

Lights on CK-1 Box.

When you place a line on HOLD, the corresponding LED on the rear of the CK-1A6 box lights up to confirm the music on hold condition.

Using Other Phones with the AT&T SB67118 phone

This AT&T phone system can be used with other makes and models of phones, but when the other phones are placed ON HOLD, the caller will not hear Music On Hold.

Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

• ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost. This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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