



"Telecommunication Products to solve Telecommunication Problems"

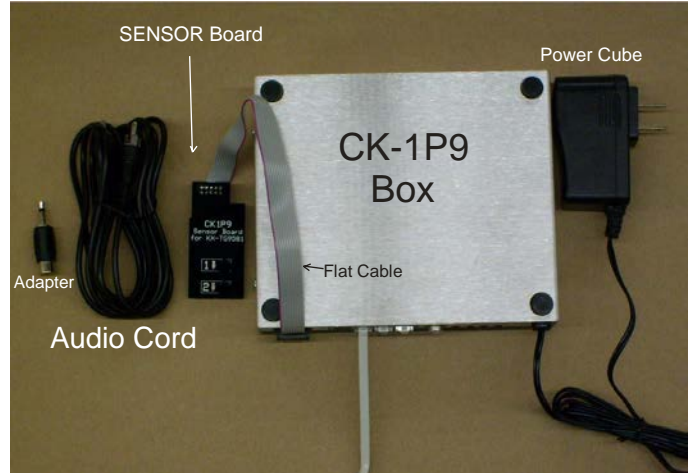
CK-1P9 Promotion-On-Hold Module For the Panasonic KX-TG9581B telephone 04/20/15

Introduction

Thank you for purchasing the Skutch CK- 1P9 Promotion-On-Hold Module for the Panasonic KX-TG9581B two line expanded phone system. This unit ONLY works with one specific KX-TG9581B BASE phone, and on all of the cordless units, KX- TGA950 units, that are registered to that specific BASE unit. It will NOT supply promotion-on-hold to Cell Phone calls that are Linked to this phone. This phone allows you to register a maximum of 12 handsets to the BASE phone. The CK-1P9 is a true plug and play device. This unit requires an external Telephone On Hold music on hold source to provide the music on hold audio. When a call is placed ON HOLD or TRANSFERRED to another phone, from the base or any of the phone’s cordless units, the ON HOLD caller will hear the Telephone On Hold music on hold audio. When the line is re-answered, the Telephone On Hold music on hold audio automatically stops. It’s that simple!

Installation

The SENSOR Board MUST be attached to the BASE phone or this unit will not function. The Sensor board MUST completely cover the LINE 1 and LINE 2 buttons on the phone. 1- Make sure that the surface on the telephone is clean and free of dust and/or oil.



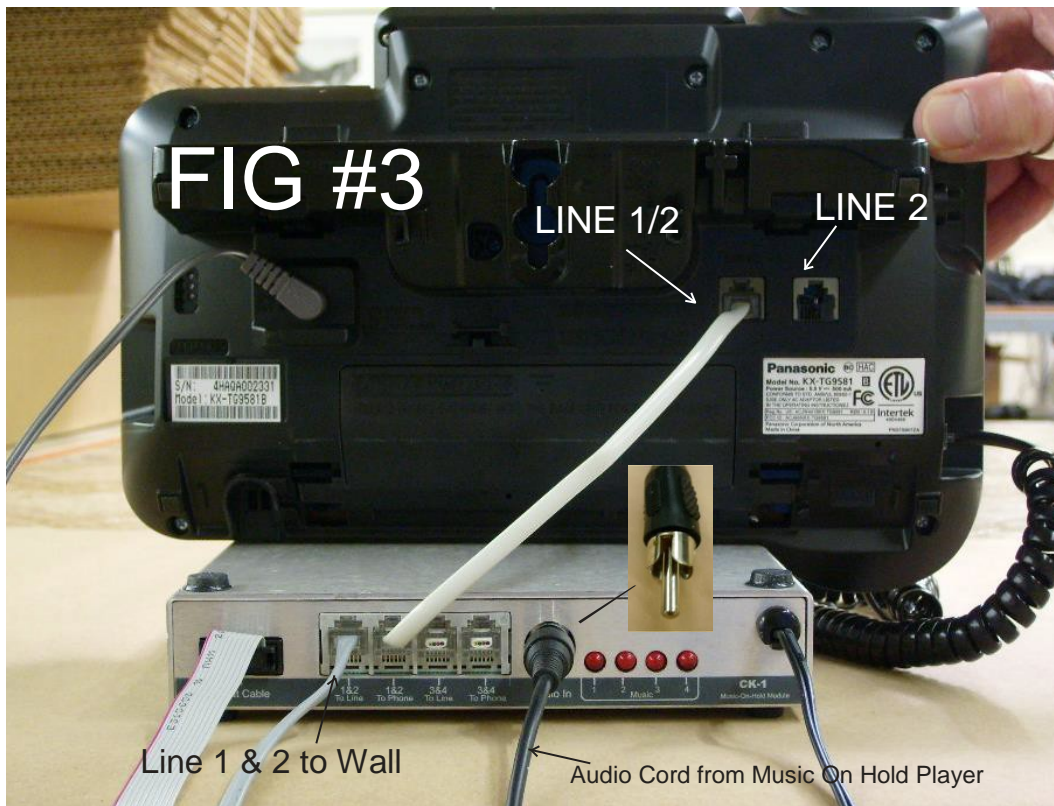
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Music On Hold, Messages On Hold, Commercials On Hold by TelephoneOnHold.com

2- Peel the paper protector off back side of the "SENSOR BOARD". Align as shown in Fig. 2. The Sensor Board MUST completely cover the line selector buttons on the phone and fit flush against the phone. Once you are SURE it is aligned correctly, press down firmly to adhere to phone.



- 3- Position the CK-1P9 box under the base telephone with the jacks facing towards the back of the phone. (See Fig. 3).
- 4- Connect the short modular cord from [1&2 to Phone] on the CK-1 to the [LINE 1/2] jack on the Phone.
- 5- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 to Line] on CK-1.
- 6- Connect one end of the audio cord to the CK-1P9 in the AUDIO IN jack. Connect the other end to the output of your Telephone On Hold music on hold audio player. Do NOT use the supplied Audio Adapter on the CK1P9 side.
- 7- Connect the POWER CUBE from the CK-1 box to 115VAC power.



Testing the System:

1- Pickup line 1 on your telephone. The line one Green LED on the SENSOR BOARD should light up. Hang up. Repeat this test for line 2.

2. From an outside phone, call the 1st line on the phone that the CK1 is installed on. After answering the phone, WAIT a minimum of 3 seconds before placing the call ON HOLD. If you don't wait 3 seconds, the CK1 will NOT activate and you will NOT hear Telephone On Hold music on hold. Adjust the level of the Telephone On Hold music player. Repeat the same for line 2.

NOTE: Music quality can NOT accurately be judged from a CELL phone. Call from a land line to judge the quality of the Telephone On Hold Promotion-On-Hold.

Disabling Internal MOH tune on Phone

With the Base Phone NOT IN-USE, press the "MENU" button (center button below Display). Then on keyboard press #167, then Up Arrow (reads OFF), then SAVE.

MENU #167, [UP Arrow], SAVE

I hear Music when I pick up the phone

It is normal to hear a burst of music when a call is picked up from a HOLD condition. The maximum length of the burst should be under 1 second. This is normal.

Lights on CK-1 Box.

When you place a line on HOLD, the corresponding LED on the rear of the CK-1P9 box lights up to confirm the music on hold condition. When the CK-1P9 is plugged into power, these lights will flash three times then will go out.

No Music-On-Hold on Linked Cell Phone Calls

The CK-1P9 ONLY plays music This Panasonic phone system can be used with other makes and models of phones, but when the other phones are placed ON HOLD, the caller will not hear Music On Hold.

Using Other Phones with the KX-TG9581B phone

This Panasonic phone system can be used with other makes and models of phones, but when the other phones are placed ON HOLD, the caller will not hear Music On Hold.

Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

• ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense, only within the Continental United States. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN NO EVENT SHALL SKUTCH ELECTRONICS BE LIABLE FOR LOSS OF PROFITS OR BENEFITS, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY OR OTHERWISE.