



"Telecommunication Products to solve Telecommunication Problems"

CK-1R2

Promotion-On-Hold Module

(For RCA 25250 & 25210)

3/26/09

Introduction

Thank you for purchasing the Skutch CK-1R2 Promotion-On-Hold Module. The CK-1R2 is a true plug and play device. The unit does not require any "Learning" to operate. When a call is placed ON HOLD from any one of the cordless phones, the caller will hear the Telephone On Hold music on hold audio. When the line is re-answered, the Telephone On Hold music on hold audio automatically stops. It's that simple!

It should be noted that the 25250/25210 telephones BEEP every 10 seconds when placed ON HOLD. This is a function of the telephone, NOT the CK-1R2. This BEEP can NOT be disabled. The BEEP will be heard along with the Telephone On Hold music on hold audio.

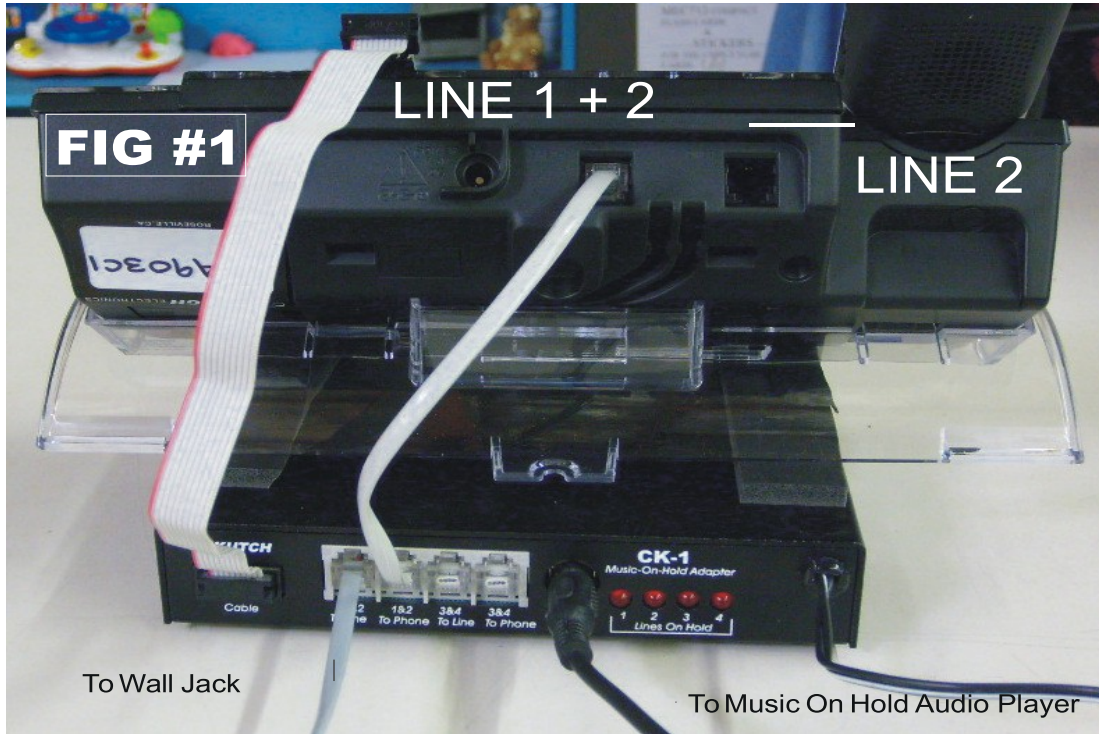
Installation

- 1- Position the CK-1R2 black box under the base telephone with the jacks facing towards the back of the phone. (See Fig #1).
- 2- Disconnect the modular cord from the back of your phone at the jack labeled [LINE 1+2], and connect it to the black box jack labeled, [1&2 Line].



TelephoneOnHold.com
1-866-359-4653

Music On Hold, Messages On Hold, Commercials On Hold by TelephoneOnHold.com



3- Connect the short modular cord [1&2 Phone] on CK-1 to the jack [LINE 1+2] on the Phone.

4- Connect the audio cord from your Telephone On Hold music on hold audio source, to the AUDIO IN jack on the back of the CK-1 black box where it says Audio In. NOTE: Use the cable that comes with the Telephone On Hold music on hold player.

5- Make sure that the surface area of the base phone, where the sensor board is to be mounted, is clean and free of all dust and oil film. Peel off the paper protector from the bottom of the sensor board, and carefully place it OVER the LINE 1 and LINE 2 buttons on the RCA phone as shown in Fig #2. Make sure that you align the Sensor Board to the Edges of the phone as shown in Fig #2.

6- Connect the POWER CUBE from the CK-1 Black Box to 115VAC power. That's it!

FIG #2



Testing the System:

- 1- Pickup line 1 on your telephone. The No."1" LED on the CK-1R2 Sensor Board should light up.
- 2- Repeat this test for line 2. If both lines light up when picked up, the CK-1 Sensor Board is mounted correctly. If either light does not light up, then
 - a) Make sure that the CK-1R2 and Phone is connected to power.
 - b) Make sure that the SENSOR BOARD is aligned properly.

Audio momentarily cuts out

In some cases, the IN-USE light blinking rate, on a holding line is interrupted when you pick up the other line. When this happens, the CK1-R2 will cut out the audio for about a one second period. This is normal. This only happens occasionally.

Lights on CK-1 Box.

When you place a line on HOLD, the corresponding LED on the rear of the CK-1R2 box lights up to confirm the Promotion-On-Hold condition.

Using Other models of telephones

The CK-1R2 will ONLY provide Telephone On Hold music on hold audio when a call is placed ON HOLD from the 25250/25210 Base or any of its cordless telephones. Only ONE

25250/25210 base unit can be used. A maximum of 10 cordless phones can be used with one 25250/25210 base phone. The extra handset P/N is H5250RE1. Other models of telephones can be used with the RCA phone, but the Promotion On Hold audio will not be played to calls placed ON HOLD from these telephones.

Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

• ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN NO EVENT SHALL SKUTCH ELECTRONICS BE LIABLE FOR LOSS OF PROFITS OR BENEFITS, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY OR OTHERWISE.

ACTA Statement

This equipment complies with Part 68 of FCC rules and the requirements adopted by ACTA. On the bottom side of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact our company. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

Telephone**Hold.com**
1-866-359-4653

Music On Hold, Messages On Hold, Commercials On Hold by TelephoneOnHold.com