



"Telecommunication Products to solve Telecommunication Problems"

# CK-7

## Promotion-On-Hold Module

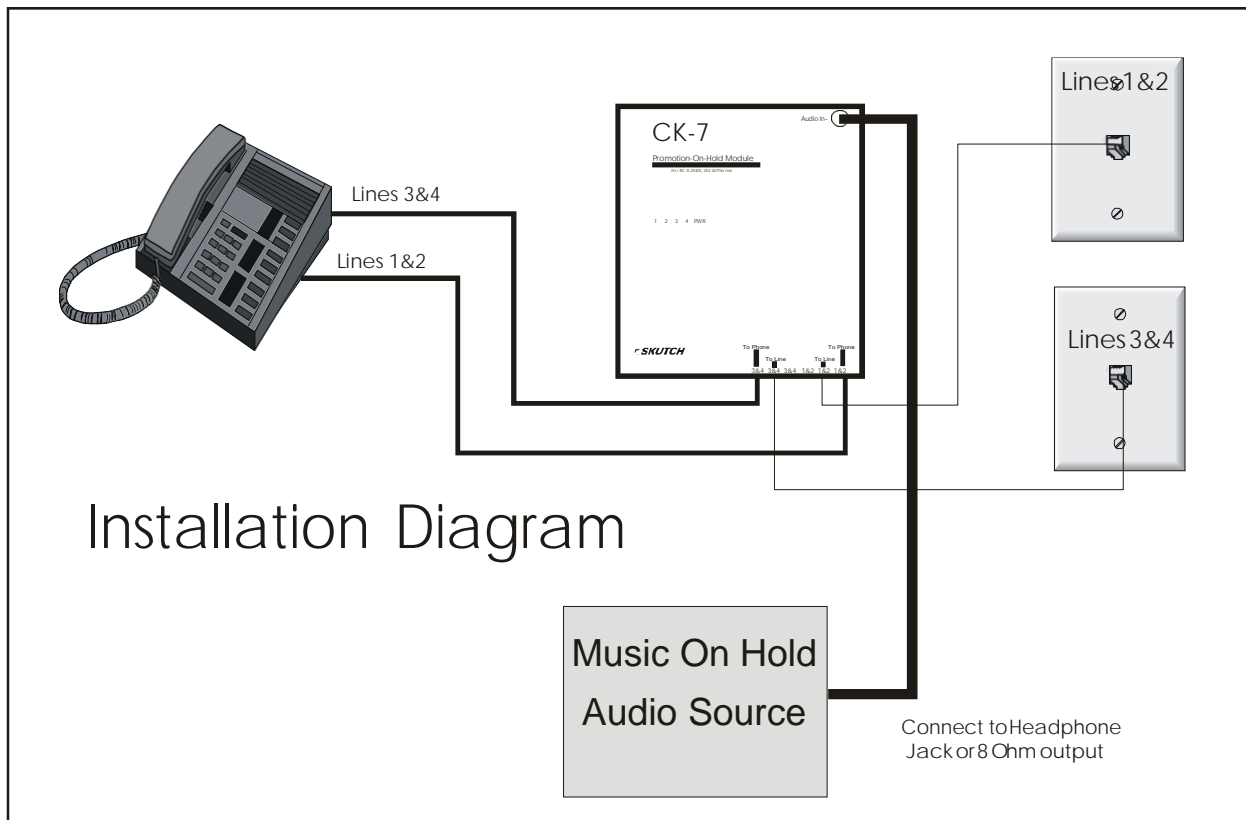
(For RCA 25403, 25404, 25413, 25414, 25415 & GE 25403RE3, 25404RE3 phones)

### Introduction

Thank you for purchasing the Skutch CK-7 Promotion-On-Hold Module for the RCA 25403, 25404, 25413, 25414 and 25415 four line telephones. The CK-7 supplies Telephone On Hold music on hold audio whenever any call is placed ON HOLD with the telephone's hold button. The CK-7 can be installed on any one of the compatible telephones and is accessible from all compatible telephones that are connected to the same telephone lines. Other makes and/or models of telephones can be used with the CK-7 but they will not produce music on hold audio when placed ON HOLD.



Audio Cord for CD Player ONLY!





## Audio Cord

If you are using a Telephone On Hold digital player, you should use the audio cable that was supplied with that unit.

## Lights

When the CK-7 has detected a HOLD condition, it will light the corresponding LED on the CK-7. When the call is taken off hold, the LED will go out.

## Trouble with High Audio Levels

If the audio level is too loud, it will cause the CK-7 to reset. In this case no audio will be heard until the line is picked up, and placed on hold again. To solve this problem, simply turn down the audio level.

## Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

## • ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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